GENERAL TERMS & CONDITIONS FRONTOFHOUSE – Freshtival 15 Years Lottery

- **1. General** 1.1 This lottery, called "Freshtival 15 Years Lottery," is organized by the Freshtival organization. 1.2 Participation in the lottery is free and automatic for all individuals who have purchased a ticket for Freshtival 2025 before March 14, 2025. 1.3 By participating in the lottery, the participant agrees to these general terms and conditions.
- **2. Participation Conditions** 2.1 Participation is only open to individuals aged 18 and older. 2.2 Each participant can win only once, regardless of the number of tickets purchased. 2.3 The participation period runs until March 13, 2025, at 11:59 PM.
- **3. Prizes** 3.1 A total of 15 exclusive prizes will be awarded. 3.2 Prizes are not exchangeable for cash or other products/services. 3.3 The organization reserves the right to replace a prize with an alternative of equal value if necessary. 3.4 The helicopter flight is subject to weather conditions and other unforeseen circumstances. If the flight cannot take place for safety reasons or due to force majeure (such as bad weather or technical limitations), an alternative will be offered.
- **4. Winners & Announcement** 4.1 Winners will be randomly selected from all eligible participants. 4.2 The drawing and announcement of winners will take place on March 14, 2025. 4.3 Winners will be personally notified via the email address linked to their ticket order. 4.4 If a winner does not respond within seven days of being notified, the organization reserves the right to select a new winner.
- **5. Liability & Privacy** 5.1 The organization is not liable for any damages, losses, or costs arising from participation in the lottery or the use of the prizes. 5.2 Participants' personal data will only be used for the execution of the lottery and will not be shared with third parties without the participant's consent.
- **6. Other Provisions** 6.1 The organization reserves the right to amend these general terms and conditions or cancel the lottery if circumstances require. 6.2 This promotion is subject exclusively to Dutch law. 6.3 In cases not covered by these terms and conditions, the organization will decide.

By participating in this lottery, the participant agrees not only to these general terms and conditions but also to the general terms and conditions of Freshtival, which are inextricably linked to this lottery. In case of contradictions between the two terms, the provisions of this lottery shall prevail unless otherwise stated. The general terms and conditions of Freshtival Weekend can be consulted via the website.

These General Terms and Conditions for Visitors are for the company with limited liability FRONTOFHOUSE BV, registered in the Trade Register with the Kamer van Koophandel under number 64115291, and apply to all Agreements concluded with Visitors of Events organized by it. These General Terms and Conditions for Visitors as well as the House Rules of FRONTOFHOUSE can be retrieved online and stored digitally or a special hyperlink in the emails from FRONTOFHOUSE employees and can be sent free of charge upon request.

Drawn up in Enschede, February 27, 2025.